Enhancing Road Safety: Insights from Delivery Drivers' Perspectives in Attica Region Stella Roussou Research Associate, PhD candidate

Together with : George Yannis, Konstantinos Choumis

National Technical University of Athens, Greece



# Road Safety for Delivery Drivers in Urban Areas

# DUBAI ITS World Congress 16-20 September 2024 Mobility Driven by ITS

### **Urban Safety Challenges**

- High Risk of traffic crashes, especially for motorcycle riders
- Navigating through congested streets and adverse conditions

## **Drivers' Role in Urban Transportation**

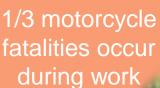
- Growing importance with the rise of e-commerce and food delivery services
- Delivery drivers face significant road safety risks especially in densely populated areas like Attica region.
- Balancing delivery time pressures and road safety

## **Research Objective**

- Analyze drivers' behavior and choices in risky situations
- Understand the factors influencing decisions, such as profit loss, crash risk, and penalties

#### **Outcome**

Provide actionable recommendations to improve safety for delivery drivers in urban areas



















# Research Methodology



# Data Collection

- 200 Food Delivery Drivers surveyed in Attica, Greece
- Drivers responded to hypothetical scenarios with varying levels of delivery time, crash risk, and profit loss

# Survey Structure

- Driver background (experience, crash history, fines received, etc.)
- Views on Road Safety and Delivery Speed
- Hypothetical Scenarios (careful driving, risky driving, no change)
- Demographics (age, driving experience, etc.)

# Distribution Approach

- Online via social media for broader reach.
- Offline through face-to-face surveys in shops and offices for comprehensive data collection.

Organised by

ERTICO

Co-organised by





Hosted by









# Statistical Analyses



### **Multinomial Logistic Regression**

# Generalized Linear Models (GLMs)

Purpose
To model
driver choices
between three

behaviors

**Drive Carefully** 

Drive a bit more carefully

Make no changes

**Purpose** 

To analyze relationships between driver characteristics (e.g., age, experience, fines) and driving behaviors.

<u>Key</u> Variables Delivery time, accident risk, driver's age, number of fines.

Helps explain drivers' decision-making in risky scenarios.

<u>Key</u>

Age, experience, fines, helmet use

Economic incentives/disincentives and their impact on safety-conscious behavior.

**Equation** 

$$Y = \beta_0 + \beta_0 * X_1 + \beta_2 * X_2 + \dots + \beta_0 * X_0 + \varepsilon$$

<u>Key</u> Features Customizable Error Distribution: Allows for nonnormal error distributions (e.g., Poisson, binomial).

Flexibility: Can handle different types of response variables (binary, count, etc.).

Organised by



Co-organised by





Hosted by







# Results from Multinomial Regression Analysis

• Understanding drivers' **preferences** for different driving behaviors under hypothetical scenarios.



#### **Scenarios**

- Drivers chose between three behaviors in response to variations in:
  - Delivery Time (Pressure to deliver quickly).
  - Crash Risk
  - Profit Loss (Economic impact)

#### **Results**

- High Preference for Cautious Driving
  - Drivers strongly favored cautious driving, reflecting concern for safety over other factors
- Safety vs. Profit
  - Drivers prioritized long-term safety benefits over short-term financial gain
- Age Impact
  - Older drivers demonstrated a higher propensity for cautious driving, attributed to greater driving experience and risk awareness
- Desensitization to Penalties
  - Drivers with a history of receiving more fines tend to engage in riskier driving behaviors
  - Fines alone may not effectively deter risky behaviors in this group, indicating the need for more targeted interventions.

Co-organised by

**Table 1:** Careful Driving vs No change

Choice =1	coef	std err	Z	P> z	[0.025	0.975]
const	-40.834	14.582	-2.800	0.005	-69.413	-12.255
Time_norm	23.775	335.512	0.071	0.094	-633.817	681.367
AccidRed_norm	57.262	118.214	0.484	0.063	-174.434	288.957
Profit_norm	28.835	284.166	0.101	0.092	-528.121	585.790
AGE	0.358	5.180	0.069	0.945	-9.795	10.512
TIMES_FINE	-0.165	2.162	-0.076	0.939	-4.402	4.073
STRICT_PENALTIES	0.444	6.676	0.067	0.947	-12.640	13.529

**Table 2:** Less careful driving vs No change

	Choice=2	coef	std err	Z	P> z	[0.025	0.975]
ed g	const	-7.298	10.580	-0.690	0.490	-28.0350	13.437
	Time_norm	13.097	335.511	0.039	0.097	- 644.492	670.686
	AccidRed_norm	12.946	117.041	0.111	0.091	- 216.450	242.344
	Profit_norm	24.879	284.165	0.088	0.093	- 532.074	581.833
	AGE	-0.441	5.176	-0.085	0.932	-10.585	9.703
	TIMES_FINE	-0.041	2.159	-0.019	0.985	-4.274	4.191
g	STRICT_PENALTIES	-0.006	6.671	-0.001	0.999	-13.080	13.068









Hosted by

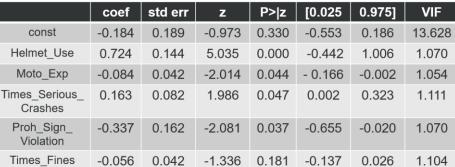






# Results from Generalized Linear Models (GLMs)







	coef	std err	z	P> z	[0.025	0.975]	VIF
const	0.657	0.155	4.243	0.000	0.354	0.961	8.787
Suit_Use	1.0403	0.120	8.659	0.000	0.805	1.276	1.028
Moto_Exp	-0.166	0.044	-3.795	0.000	-0.253	-0.081	1.109
Times_Fines	0.1042	0.043	2.435	0.015	0.020	0.188	1.100
Times_Crashes	-0.216	0.055	3.962	0.000	-0.323	-0.109	1.127
Red_Light_ Violation	-0.019	0.223	-0.089	0.929	0.4570	0.417	1.029

Table 5: Camera Use

Table 6: Camera 030									
	coef	std err	z	P> z	[0.025	0.975]	VIF		
const	1.118	0.272	4.117	0.000	0.586	1.651	19.142		
Moto_Exp	-0.090	0.055	-1.652	0.099	-0.197	0.017	1.165		
Helmet_Use	0.348	0.164	2.121	0.034	0.027	0.671	1.030		
Times_Fines	0.041	0.049	-0.844	0.398	-0.139	0.055	1.044		
Work_Time	0.178	0.093	1.920	0.055	-0.004	0.361	1.159		
Pass_BV_ Violation	-0.567	0.168	-3.377	0.001	-0.897	-0.238	1.043		

## **Key Factors Influencing Safer Driving Behaviors:**

#### **Helmet Use**

Drivers using helmets are more likely to engage in cautious driving.

#### **Experience**

Drivers with motorcycle experience tend to exhibit safer behaviors.

#### Serious Crashes

Drivers involved in serious crashes are more inclined to adopt cautious practices.

#### **Prohibited Sign Violations**

• Drivers who violated prohibition signs showed **less tendency** to adopt safer behaviors.

#### Stricter Measures and Fines

Support for **stricter traffic measures** and **increased fines** correlates with safer driving decisions.

#### **Economic Incentives vs. Safety**

Economic pressures affect decision-making; drivers often weigh financial incentives against safety considerations.

#### **Fines and Risky Behavior**

Drivers with more fines are less likely to adjust their driving behavior, indicating desensitization to penalties.

Organised by

Co-organised by





Hosted by





Supported by







ITS World Congress

Mobility Driven by ITS

# **Discussion**

# **Overview**

- Both the Multinomial Regression and GLM models highlight key factors influencing delivery drivers' behavior.
- Safety concerns are paramount, influenced by age, personal experience, and frequency of fines.

# **Driver Safety vs. Profit**

- Drivers prioritize safety over profit.
- Showing the importance of policies that reward safe driving and don't force drivers to choose between safety and earnings.

# **Policy Implications**

- Positive response to stricter penalties shows potential for policy interventions to enhance road safety.
- Insights are valuable for stakeholders aiming to improve traffic safety and driver behavior in urban settings.

# **Age and Experience**

 Older drivers tend to engage in safer driving practices, highlighting the importance of targeted safety training for younger, less experienced drivers.





Co-organised by













# **Future Research Directions**

## **Diversity of the Sample**

The study focuses primarily on male drivers aged 25-50, limiting the generalizability. Future studies should include **more female drivers** and broader age ranges.

## **Biases in Self-Reported Data**

Reliance on self-reported data may introduce biases, suggesting the need for more objective data collection methods.

## **Long-Term Studies**

Future research should explore how driver behavior evolves over time, particularly in response to **changes in job conditions**, traffic regulations, and the economy.

# **Technological Impact**

Further study is needed on the effects of **new technologies** (e.g., navigation aids, safety apps) and policy interventions (e.g., stricter laws) on driver safety.











Hosted by









Thank you!